

NUISANCE CALLS & CLI PRESENTATION POLICIES

Nuisance calls are an increasing problem for all of us, there's no simple solution to stop all of them but there are some steps you can take that can severely reduce them.

Sign Up For The Telephone Preference Service (TPS)

The Telephone Preference Service (TPS) is a free service. It is the official central opt out register on which you can record your preference not to receive unsolicited sales or marketing calls. It is a legal requirement that all organisations (including charities, voluntary organisations and political parties) do not make such calls to numbers registered on the TPS unless they have your consent to do so.

[Sign up to TPS for free](#)

The service cuts down a lot of calls that originate from the UK, but it doesn't stop irresponsible UK callers or those irritating and criminal ones from outside the UK.

Fuse 2'S Policy On Nuisance Calls

Making harassing and nuisance calls is a criminal offence and in breach of our terms and conditions. Fuse 2 Customers using our services to make them will have their accounts suspended while we investigate the activity.

If shown to be culpable, offenders will have their accounts closed and their activity may be reported to Ofcom and/or the police.